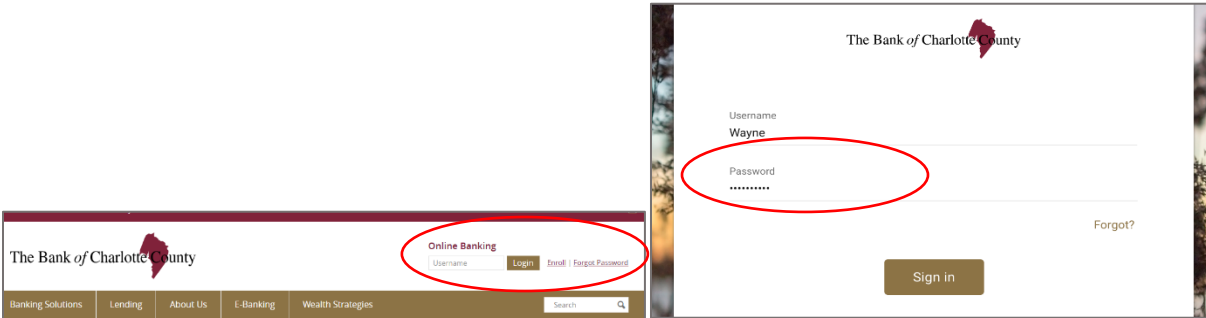


Electronic Statement Enrollment Guide – via Online Banking

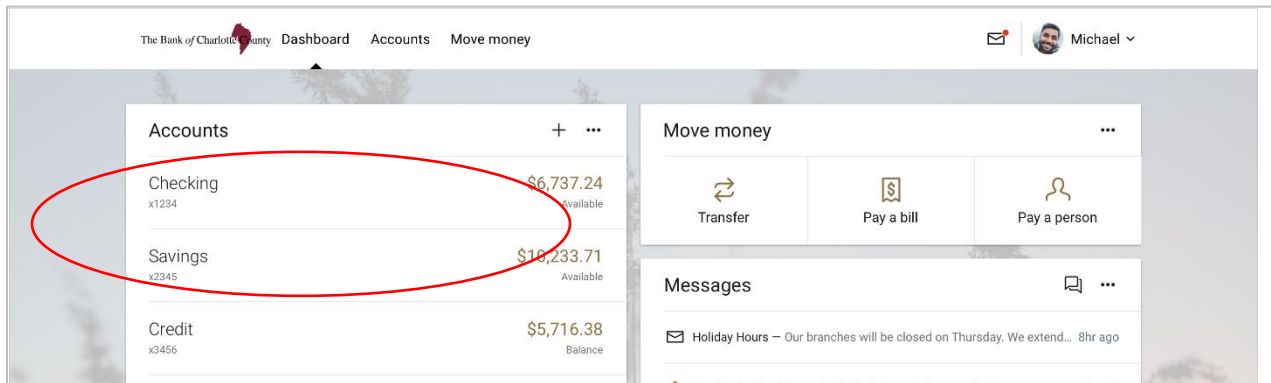
Step 1: Log into your Online Banking Account via link at www.bankofcharlotte.com

Visit www.bankofcharlotte.com from a desktop or laptop computer or mobile device. Enter your Username in the field in the upper right. Then, enter your Password in that field on the login screen.

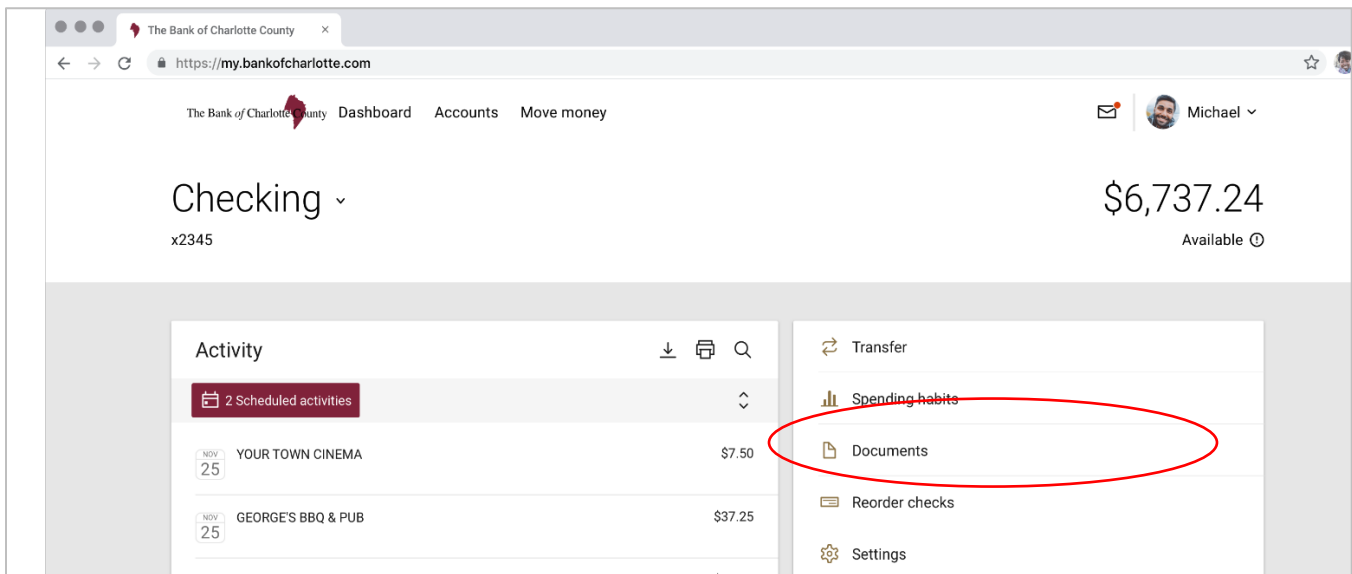


Step 2: From the Dashboard, select a checking or savings account to enroll for eStatements.

All checking and savings accounts are eligible for eStatements. Follow the enrollment steps for all desired accounts.



Step 3: Once on the Accounts page, select Documents.



Step 4: On the Documents page, follow Steps 1-4.

Currently, only statements are available for electronic delivery. Other notices and documents may become available later.

You may choose to receive your statements for your account(s) delivered via email and made available online through this site. To enroll your account(s) please follow the steps outlined below:

1. Account(s) and Document Enrollment
All available documents for all active accounts. [Details](#)
2. Please review the following email address. If not correct, please update it in the space shown.
3. Please enter a security phrase to be displayed on all valid emails sent from this site.
4. Please enter the enrollment passcode in the field immediately below. To see the passcode, [click here](#).

Choose "Details" to see what's available.

Click here to get the required passcode.

Enroll All Available Accounts and Document Types Shown

Enroll Accounts

> REGCHK

> REGCHK

Enrollment Verification Passcode

Step 5: Read and agree to the Electronic Banking Account Statement Disclosure and Agreement. Then, click on “Enroll Now.”

5. Please read the disclosure below. You must scroll to the bottom of the disclosure before agreeing to the terms listed.

Electronic Banking Account Statement Disclosure and Agreement

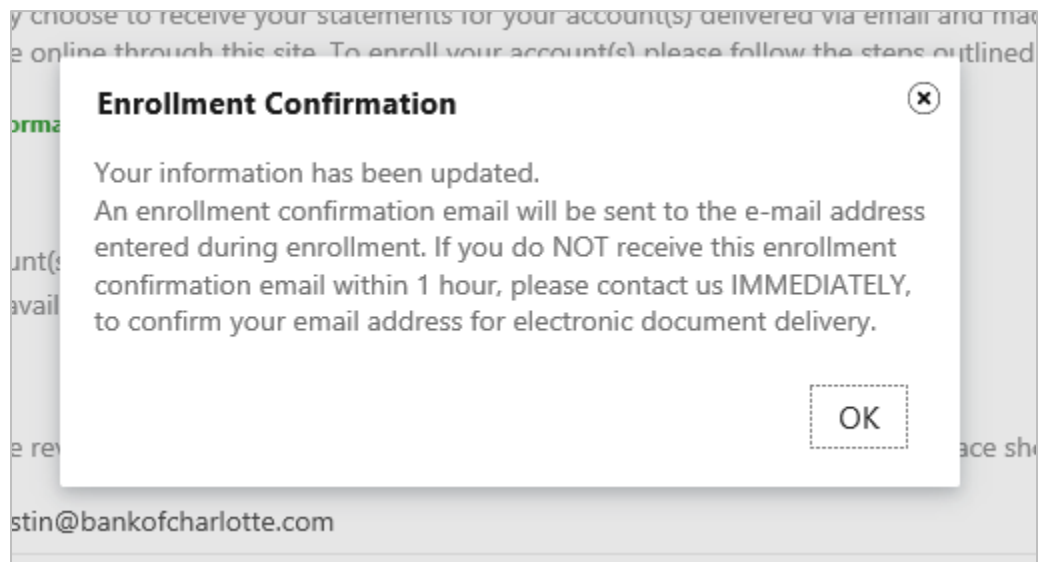
Effective March 2020

This Electronic Banking Account Statement Disclosure and Agreement (hereinafter referred to as

I agree to the listed terms. [Click here to see a sample document.](#)

Enroll Now

Step 6: Receive Enrollment Confirmation message.



Step 6: Receive email confirmation sent to your email address listed in Step 4 #2 .

From: THE BANK OF CHARLOTTE COUNTY <customerservice@bankofcharlotte.com>
Sent: Monday, February 10, 2020 10:55 AM
To: Youraddress@email.com
Subject: Notification of Enrollment Online Banking E-Statements

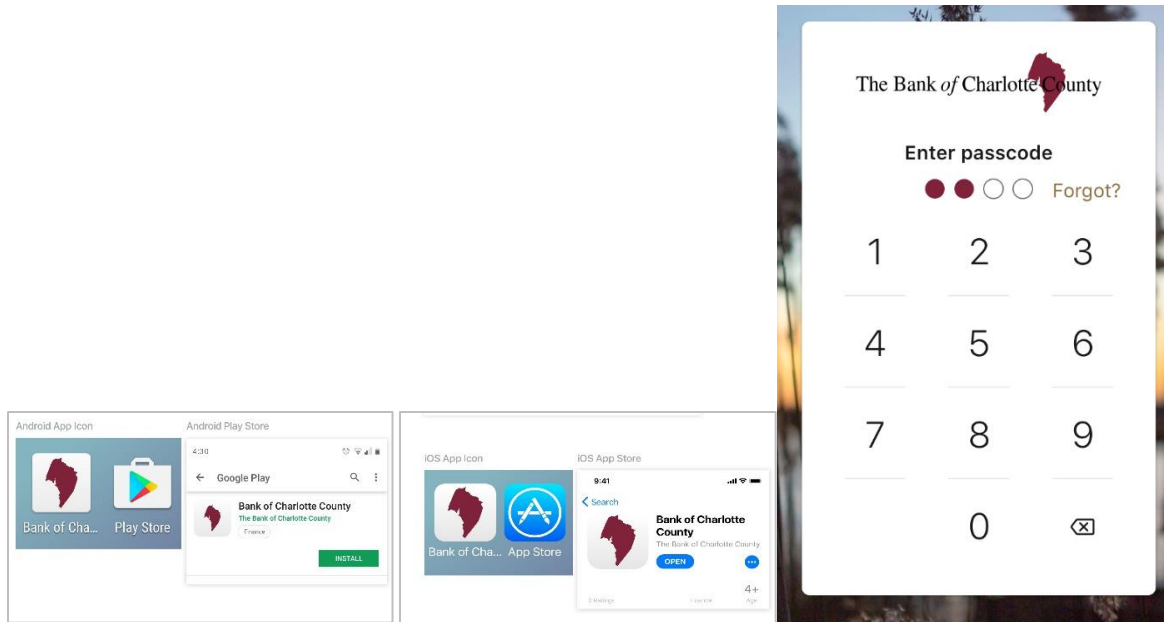
You have successfully enrolled in eStatements.
Thank you for choosing The Bank of Charlotte County as the partner to help you achieve your financial goals.

If you did not make this request or have any questions, please contact us.

Electronic Statement Enrollment Guide – via Mobile Banking

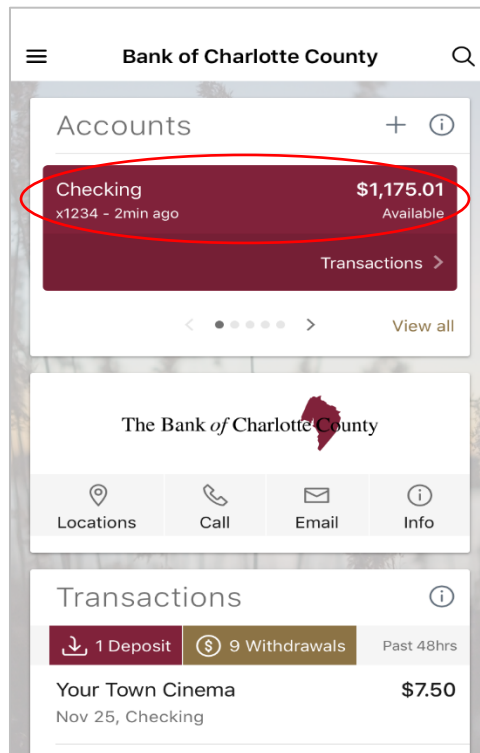
Step 1: Log into your Mobile Banking Account via the Apple App or Google App.

Open the Mobile Banking App on your mobile device. Enter your Passcode, as indicated.



Step 2: From the Dashboard, select a checking or savings account to enroll for eStatements.

All checking and savings accounts are eligible for eStatements. Follow the enrollment steps for all desired accounts.



Steps 3-6: Follow these steps as outlined in the Online Banking instructions. Just note that the mobile app screens present information in a vertical (up and down) orientation, instead of horizontally (side by side) as in Online Banking.