

The Bank of Charlotte County has recently been alerted that several customers have received postcards similar to the one shown below. Please be aware this postcard did not come from The Bank of Charlotte County. If you look closely to the information highlighted in yellow, there is a disclaimer indicating the sender is “not affiliated with, sponsored by, and loan information not provided by The Bank of Charlotte County”. It further states the information was provided by Mortgage Services Group, LLC.

We are committed to protecting our customer’s personal information and would never share your personal information with non-affiliated third parties. The account numbers listed on these postcards do not match your Bank of Charlotte County account number. This should immediately alert you to the likelihood of this being a scam.

The best way to respond to this postcard is to dispose of it immediately. We advise our customers **NOT** to call the number listed, and definitely not provide your personal information.

If you have any additional questions, please feel free to contact your local branch.

